

## Frequently Asked Questions and Answers

### About Administrative Matters

#### **1. How can I ensure that I am on the list of people to receive an Individual Information Package?**

*If you have not received an Individual Information Package, please contact the Monitor to determine whether an Information Statement has been prepared for you.*

#### **2. How do I ensure all the relevant parties have my most recent address and contact information?**

*If you have recently moved and are concerned that Nortel, the Monitor, or your Representative Counsel does not have your current address, please complete a Change of Address Form, which can be accessed on the KM or Monitor website. If you do not have access to the internet, please contact KM by telephone and we will mail you a copy.*

*Please note that you must also separately advise the registered pension plans' administrator, Morneau Shepell, of any address changes as follows:*

- *Managerial Plan Members: 1.877.392.2074*
- *Negotiated Plan Members: 1.877.392.2073*

#### **3. Who represents me in these proceedings?**

*The individuals listed below have been appointed by the Court to represent the following groups:*

- i *Donald Sproule, David Archibald and Michael Campbell are Representatives on behalf all former employees of Nortel, including pensioners, except for those who opted-out of such representation, and a group of certain pensioners who retained the CAW.*
- i *Susan Kennedy is the Representative for all employees of Nortel who, as of July 30, 2009, were not working due to an injury, illness or medical condition, and were receiving or were entitled to receive Long Term Disability income benefits by or through Nortel, with the exception of disabled individuals who were members of the CAW-Canada.*

*In addition, the court has appointed lawyers to represent each of the above groups, as follows:*

- i *The first two groups above – all former employees and disabled employees (subject to those who opted out or who are represented by the CAW-Canada) - are represented by Koskie Minsky LLP. Note that Koskie Minsky LLP also represents former unionized employees of Nortel who transferred to another employer. Koskie Minsky LLP may be contacted as follows:*

**email: [nortel@kmlaw.ca](mailto:nortel@kmlaw.ca)**

**telephone: 1-866-777-6344**

**website: <http://www.kmlaw.ca/Case-Central/Overview/?rid=107>**

- i *Nelligan O'Brien Payne represents Canadian Employees who are still working for Nortel, non-unionized employees who were transferred to a purchaser of*

*Nortel Assets and non-unionized transferred employees who were terminated by a purchaser after their transfer. Nelligan O'Brien Payne may be contacted as follows:*

**email: [ncce@nelligan.ca](mailto:ncce@nelligan.ca)**  
**telephone: 1-877-542-9254**  
**website: [www.nelligan.ca](http://www.nelligan.ca)**

- i *The Canadian Auto Workers ("CAW") acts for CAW members who are active employees of Nortel, CAW members who were in receipt of Long-Term Disability Benefits prior to December 31, 2010 and individual retirees who specifically retained the CAW.*

**4. If a claimant has recently died, who will the package be sent to?**

*If a claimant has recently passed away and this has not been reflected in Nortel's or the Monitor's records, the Information Statement will be sent to the last known address of the deceased claimant. The next of kin should contact the Monitor, and forward appropriate documentation, including a death certificate and written appointment of an estate representative.*

**5. How do I contact the Monitor, Ernst & Young?**

*Ernst & Young may be reached as follows:*

**Telephone: 1-866-942-7177**  
**Email: [nortel.monitor@ca.ey.com](mailto:nortel.monitor@ca.ey.com)**