### **Frequently Asked Questions and Answers**

### **About Advancing Additional Claims and Using Form C**

# 1. I believe that I have a claim for an employment-related benefit that is not included on my Form A, what can I do?

First, ensure that the claim you think you have is not already covered. Review the list of claims on your Form A. For a quick reference of claims that may apply to you, refer to the two tables on the first page of the "Guide to Using Form B."

If after your review you still believe that you have a claim for an employment-related benefit, you must fill out a Proof of Claim Form C and send it to the Monitor by the claims bar date of January 6, 2012. Refer to the Guide to Completing Form C, included with your package.

# 2. Nortel told me that they would cover my moving expenses, but I was never reimbursed. Can I make a claim for this loss?

Yes. This is an example of an employment-related claim that can be submitted via Form C. You will have to submit documents to support your claim, including verification of the agreement to provide you with this benefit, the amount of the benefit, and any other relevant documents.

# 3. If I file an employment-related claim through a Form C, and the Monitor denies my claim, do I have any recourse?

Yes. The Monitor will send you a "Notice of Disallowance" if your claim is not accepted. If you wish to challenge this decision, you may file a "Dispute Notice" with the Monitor, within 28 days of the Monitor sending the Notice of Disallowance.

As soon as possible after a Notice of Dispute is filed, the Monitor will attempt to consensually resolve the matter with you. If settlement is not possible, the Monitor will refer the dispute to a Claims Officer for determination, or alternatively, bring the dispute before the Court. A Claims Officer's decision is final and binding, but may be appealed by Notice of Motion to the Court. Please contact Representative Counsel if you wish to discuss a disallowed claim.

If you do not file a Dispute Notice, the status and amount of your claim will be as set out in the Notice of Disallowance, and you will not be able to challenge it at a later date.

#### 4. What happens if I do not file a Form C - Proof of Claim by the deadline?

You may not file a Form C – Proof Claim after the Claims Bar Date of January 6, 2012. You are barred from making or enforcing any other employment-related claims against Nortel, its directors or officers, and you will not be entitled to participate as a creditor in the insolvency proceedings.

If you believe that you are required to file a Proof of Claim and you are concerned about missing the January 6, 2012 deadline, please contact Representative Counsel immediately.