

Frequently Asked Questions and Answers

Timing & Deadlines

1. What does “Claims Bar Date” mean?

The Claims Bar Date is the date by which you must file any Form – C Proof of Claim forms, along with supporting documentation, with the Monitor’s office. The Form C – Proof of Claim must only be filed if you believe that you have a claim that is different than those listed in Form A of your Information Statement OR, if you believe that you have a claim against Nortel Canada but you did not receive an Information Statement.

2. When is the Claims Bar Date?

January 6, 2012 at 4:00p.m. (Eastern Standard Time).

3. What is the “Request for Correction Bar Date”?

The Request for Correction Bar Date is the deadline by which an individual who has any changes or corrections to Form B must mark those changes or corrections in the corrections column, attach supporting documentation, complete and sign the Confirming Changes Section and return Form B to the Monitor’s office.

4. When is the Request for Correction Bar Date?

January 6, 2012 at 4:00p.m. (Eastern Standard Time).

5. What happens if I miss the Claims Bar Date or the Request for Correction Bar Date?

You may not file a Form C – Proof Claim after the Claims Bar Date of January 6, 2012 at 4:00p.m. (Eastern Standard Time). If you miss this deadline, you are barred from making or enforcing any other employment-related claims against Nortel, its directors or officers.

If you do not return any corrections to Form B by January 6, 2012, at 4:00 p.m. (Eastern Standard Time) (the “Bar Date”), the information contained in Form B will be deemed to be correct and complete in all respects and the Compensation Claim set out in Form A will be your Compensation Claim against Nortel Canada for all purposes.

If you believe that you are required to file a Proof of Claim or a Request for Correction and are concerned about missing the January 6, 2012 deadline, please contact Representative Counsel immediately.

6. I have been terminated from Nortel in 2011. Am I subject to the January 6 bar date?

No. Individuals who were terminated in 2011 or who are still currently active with Nortel are subject to a rolling bar date for their claims.

If you are still actively employed with Nortel or if you were terminated by Nortel after December 31, 2010, you will not receive an Information Statement in November 2011. You will not be subject to the January 6, 2012 bar date. Instead, if you were terminated in 2011, you will receive an Information Statement in mid-February 2012. You will have 50 days from the date the Information Statement is mailed to you to review your package and to return a completed Form B or Form C to the Monitor’s office, if necessary.

7. What happens if my Information Package is sent to the incorrect address - will I still be subject to the January 6, 2012 Claims Bar Date?

No. If your package is returned by the post office as having an incorrect address, then:

- *The Monitor will advise Representative Counsel;*
- *The Monitor will make reasonable efforts to locate a correct address and to resend the package; and*
- *Where a package is resent, the individual will have 50 calendar days from the date the package is mailed to the correct address to submit a Request for Correction.*

8. What do I do if I have not yet received an Information Statement?

If you have not yet received an Information Statement package, please contact the Monitor immediately to inquire about the status of our package.

9. How do I report an address change?

If you have recently moved and have not reported your change of address, please complete a Change of Address Form, which is available on the KM or Monitor websites. If you do not have access to the internet, please contact KM or the Monitor by telephone to request that a Change of Address Form be mailed to you.

Please note that you must also separately advise the registered pension plans' administrator, Morneau Shepell, of any address changes as follows:

- *Managerial Plan Members: 1.877.392.2074*
- *Negotiated Plan Members: 1.877.392.2073*